



Anjuman-I-Islam's
College of Hotel & Tourism Management Studies & Research
(Affiliated to the University of Mumbai)
92, Dr. D. N. Road, Opp C.S.M.T. Mumbai - 400 001.
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**ANJUMAN –I-ISLAM’S COLLEGE OF HOTEL & TOURISM MANAGEMENT
STUDIES & RESEARCH**

ACTION TAKEN REPORT

STUDENT FEEDBACK FOR A.Y.2022-23

FEEDBACK GIVEN	ACTION TAKEN
Overall 87 % students are satisfied with the syllabus prescribed from University of Mumbai for theory and Practicals and also about its completion and conduct of class tests	Institution appreciated to BOS of University of Mumbai (in person) for appropriate setting of syllabus
Overall 55.9 % of the students are satisfied with Library facilities of the college and there are no suggestions given for the facility	HEI is looking for improvement in Library services upto 95 % to 100 % appreciation
About 64.1 % of students are satisfied with the overall coc-curricular and curricular activities in college	Execution of skill based curriculum and curricular activities for the students
Overall 67.1 % of the students are satisfied with Examination process and Evaluation	HEI is looking for timebound, transparent, assessment and Evaluation process
57.3 % students are satisfied with overall Scholarship process of the college	HEI will try to attempt that 100 % students should get benefit of Scholarship



PARENT FEEDBACK FOR A.Y.2022-23

FEEDBACK GIVEN	ACTION TAKEN
Overall 69.3 % parents are satisfied with curricular and co-curricular information from the college website	HEI is trying to improve the satisfaction percentage from 70 % to 90-100 % . HEI will increase the quality and quantity of curricular and co-curricular activities and its information
Overall 69.3% of parents are satisfied with the curriculum teaching	Teachers Orientation, Teachers Development programmes ,FDP Activities, Refresher activities will be organised for raising the bar.
49.7 % are satisfied with library facilities	There is a lot of scope to increase the satisfaction percentage of library facilities and library services for the stakeholder.
42.5 % think that classroom facilities are good	Classroom facilities should be increased, particular which facilities students required is not under knowledge . The immediate survey will be carried in order to understand which facilities to be increased
53.1% are satisfied with scholarship process	Social Diversity is maintained and supported by GOI scholarship. Campaign, awareness camps will be carried out to increase online enrolment by the students to avail the Scholarship
52.5 % are satisfied with fees installment facility	IQAC and Principal will convey the message to the governance so that



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	increase in fees in stallment ratio which can be incareded to 100 %
56.4 % of parenst are satisfied with Teaching Learning Process	Teaching Learning process is individual teacher's skill ,however colective efforts should count as 90 %-100 % satisfied Teaching –Learning and Evalautuion process. It should improve by transperency



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ALUMNI FEEDBACK FOR A.Y.2022-23

FEEDBACK GIVEN	ACTION TAKEN
Overall 85.3 % students are satisfied with the syllabus prescribed from University of Mumbai for theory and Practicals and also about its completion and conduct of class tests	A++ Accrediated Univesrity of Mumbai whosets the syllabus deserves the Congratulations. HEI will congratulate the University for of 91 % of Alumni satisfied with Syllabus and Course content .
Overall 54.7 % of students are satisfied with the office Administratrtrtion .	Alumni particularly Ex-students also expects some better content and better library services which may raise the bar of satisfaction .
Overall 56 % of the students are satisfied with Library facilities of the college and there are no suggestions given for the facility	E-governance to be implemeneted to make office administratrtrtion quick and paperless with the use of software
Overall 56 % students are satisfied with infrastructure in college	Maintenance & Engineering work in the college is completed 80 % and remianing work is in progress
About 54.7 % of students are satisfied with the overall coc-curricular and curricular activites in college	Alumni are also satisfied to curriculum and co-curriculum upto 60 % . CIA will be implemeneted
Ovearll 56 % of the students are satisfied with Examination process and Evaluation	HEI will improve the examination process to become timebound, transperentand E-Technology based
54.7 % students are satisfied with overall Scholarship process of the college	Scholarship Ambassadors amongst the students to take initiatve in apply the scholarship on GOI Website



EMPLOYEE FEEDBACK FOR A.Y.2022-23

FEEDBACK GIVEN	ACTION TAKEN
Overall 100 % students are satisfied with the syllabus prescribed from University of Mumbai for theory and Practicals and also about its completion and conduct of class tests	<ul style="list-style-type: none">• Appreciation letter should be given to BOS and Univeristy of Mumbai.• The quality of curriculum delivery will be maintained more
Overall 58.3 % of employees are satisfied with the office Administrartion .	<ul style="list-style-type: none">• Administatrtrtion will be asked to be more efficient• FDP on Administartive improvement will be carried out .
Overall 83.3 % of the employees are satisfied with Library facilities of the college and there are no suggestions given for the facility	<ul style="list-style-type: none">• Library footfal should be increased by making complsory the visit of faculty on daily basis to the library• E-library facilities will be made more efficient
Overall 66.7 % employees are satisfied with infrastructure in college	E-Governance of Examination process will be initiated . University Examination Department will be required to provide on toes services in Examination, Evalauation and Assesment
About 75 % of employees are satisfied with the overall coc-curricular and curricular activites in college	Teachers will be appointed as Scholarship Ambassadors for better outcome of Scholarship Enrollmenet of students



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EMPLOYER FEEDBACK FOR A.Y.2022-23

FEEDBACK GIVEN	ACTION TAKEN
Overall 47.1 % employer strongly agree to the that curriculum is relevant for employability	Employer Oriented Syllabus . Diploma courses , cross cutting issues to be implemented in near future
Overall 41.2 % employer agree that curriculum develops innovative thinking	Employer Oriented diploma courses to be considered as one one of the step so that students can make up the gap between knowledge of the classroom and practical knowledge in academic year teaching learning process
Overall 41.2 % employer have expressed no opinion about curriculum being effective in developing skill based human resources	Skill based employer, skill based expectation will be implemented within 2 years